

emanuele amoruso

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PROFILE

Experienced and skilled sales assistant. Extremely organised individual with good attention to detail. Excellent communication skills and able to work in busy environments. Great team worker. Extensive knowledge of computers and technology.

Additional areas of expertise includes:

- Photo Retouching
- Audio-Video Editing
- Microsoft Office Package
- Web Design
- Internet & Email Advanced
- Computer assembly
- Social Networking
- Customer care
- Decision making
- Product Presentation
- Problem Solving
- Training

PROFESSIONAL EXPERIENCES

From Nov 2013 to date
Apple Mentor Specialist
Regent Street - London

Red Zone Specialist
Scoring in the top decile within the company's customers satisfaction reviews. Constantly achieved or exceeded expectations in cultivating relationships, communicating effectively, influencing the performance and providing inspiration to the team. Always able to use creativity and expertise to find better ways to solve problems. Focused on the details to produce excellence.

From Aug - Oct 2013
Selfridges & co.
Oxford Street - London
Sales associate

Delivering successfully sales targets in the retail store. Served customers in a professional and polite manner. Helped to find the right product between brands like:
Ralph Lauren, Marc Jacobs, Paul Smith, Valentino, Anya Hindmarch and more.

From 1999 to date
Private and corporate clients

Graphics and Webdesign
Websites layout. Corporate Identity. Logos, magazines etc.

From 1999 to 2013
Private and corporate clients

IT Consultant
Technical assistance for computer affected by virus, malware.
Software installation. Operative Systems Restore.

April 2013
Gennaro Pedagno

CD Booklet
Graphic creation for the album of the famous Italian tenor

May 2012 & May 2013
Spazio Danza
Annalise Cernese

Theatre Program
Design and layout for the dance school's year-end program.

From 2007 to 2012
G.S.I. Gestione Servizi Integrati srl
Forio d'Ischia (Naples) - Italy

Photo Editing & Web
Image retouching for the Sport Magazine "Napolissimo", images paths, photomontages. Web creation and website managing

QUALIFICATIONS

IT Skills

Mac: OS X El Capitan 10.11 and earlier | **Windows:** Windows 10 and earlier

Driving Licence

Category B

EDUCATION

1998-2004

High School Diploma - **GCSE** - Italy

LANGUAGES

Italian (mother tongue)
English C1
French B1
Spanish A2

Certificates
Examination in spoken English (Trinity College - Naples)
Diplôme du Delf Scolaire Niveau 2 (Grenoble - Naples)

HOBBIES AND INTERESTS

Technology, Music, Gym, Travelling, Photography, Cinema, Theatre.